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Refugees

Different procedures apply to refugees, temporarily admitted persons and persons with protection status S.

Your first point of contact is always the social welfare office of the municipality of residence.

The social welfare office of your municipality of residence is responsible for you.

There you will receive information about your stay and integration.

Information about living in Switzerland

- extra content for people in the asylum procedure or with protection status S
- **available in 18 languages**
- many topics are explained in videos
- with read-aloud function
- Link: <https://integration-info.ch/>

Helpful information pages:



Asylum Info Switzerland in 12 languages

During the asylum process, refugees are looked after by the SEM



Swiss Refugee Council

Up-to-date information on the asylum system from the Swiss Refugee Council



Information for people from Ukraine

Information on arrival and life in Switzerland - from the Swiss Red Cross SRC

Mobile app "SUI SRC": Support for refugees in Switzerland

Information on many everyday topics such as asylum procedures, residence status, family reunification, work and training, finding accommodation, finances, living together, health system

If desired, contact can be made with an accompanying person, who can provide written assistance in the appropriate language (currently only in Arabic) on the use of the app, on the content and on specific local contact points and offers.



APP STORE

DOWNLOAD "SUI SRK" on the App Store



GOOGLE PLAY STORE

DOWNLOAD "SUI SRK" on Google Play Store

Contact points

Find the right contact point, advice or authority in your area: [Contact points](#)

