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## TV / Internet / Telephone / Serafe

Switzerland communicates at a high level in terms of technology. The latest technologies are used for the Internet, telephony, TV and radio.

As a user, you have a large selection of providers.

You can choose a single offer or a combined offer for mobile phones, landline phones, Internet and digital TV. In Switzerland, this is also referred to as a **Abo** ([? Contract for Internet / Telephone / TV](#)).

Be sure to compare the services and prices of the providers.

### Comparison of Internet and TV offers

## Internet

### Internet access

You can use the Internet connection via the landline (cable or DSL) or via the mobile network.

You need an Internet **Abo** ([? Contract for Internet / Telephone / TV](#)) to use it. You can freely choose an offer from the many providers. You don't need to ask the landlady or landlord for this.

Compare the numerous offers here: [Comparison of Internet providers](#)

### Existing Internet **Abo** ([? Contract for Internet / Telephone / TV](#))

When you move, you can take your Internet **Abo** ([? Contract for Internet / Telephone / TV](#)) with you, provided that the Internet provider also offers this at your new place of residence.

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## Telephone

Today, many people only use a mobile phone and no landline. You can choose what suits you best. In each apartment there are still telephone connections for the landline.

If you already have a telephone line and would like to take it with you when you move, you should inform your telephone provider of the new address 4 weeks in advance. This ensures that the telephone company has enough time to change the telephone line in time.

You can have your telephone number entered in the telephone directory, for example here:

[search.ch](#)

[local.ch](#)

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## TV / Television

Often, the TV fees for the basic connection are included in the ancillary rental costs. If you're moving, check which TV cable network providers are available locally.

You can also receive TV channels from other countries via the Internet, satellite dish or cable TV.

Check on a comparison portal which offer fits best:

[Comparis TV offers](#)

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## SERAFE: Levy for radio and television

All Swiss households pay a fee for radio and television.

This levy is a support for [SRG](#) ([? Switzerland's largest media company](#)) and for local radio and television stations with a licence. As a result, all these media companies guarantee a high-quality public service.

These fees are paid to the company **SERAFE**. The **bill of 335 francs** is levied once a year per household. **All households automatically receive an invoice**. There is no need to communicate changes of address, all addresses are sent to SERAFE by the municipalities of residence.

If you receive social assistance, you will have to pay the fee, as it is included in the basic amount of social assistance.

If you receive supplementary benefits to AHV/IV, you do not have to pay the fee.

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## Contact points

Find the right contact point, advice or authority in your area: [Contact points](#)

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